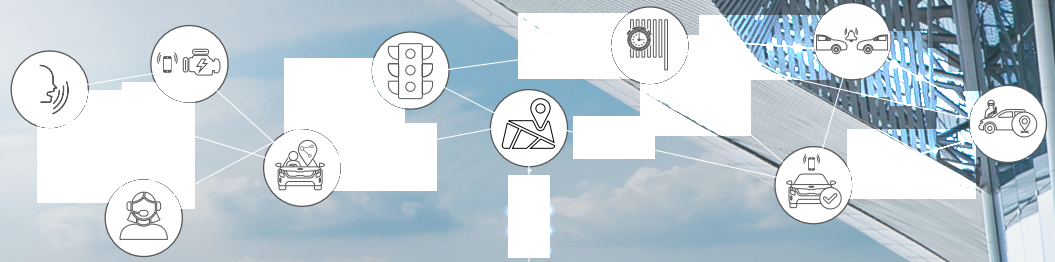


UVO | Power to Connect

UVO = Your Voice

# UVO: Quick Reference Guide



The Power to Surprise



## Content

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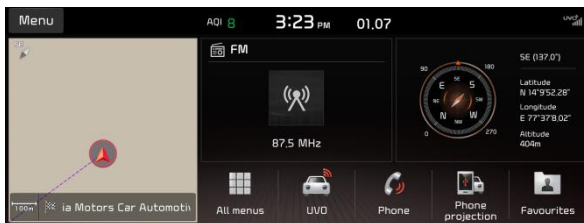
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## 1. Introduction to UVO

**UVO - "Your Voice"** is the latest evolution in connected car & infotainment, which is a testimony of Kia's continued quest to provide advanced technology that make driving safer, convenient & enjoyable.

UVO services are available on both 26.03 cm (10.25") HD Touchscreen Navigation Infotainment System & UVO smart phone app.



26.03 cm (10.25") HD Touchscreen  
Navigation Infotainment System



UVO Smartphone

Note: UVO is a premium connected car solution and is available in limited variants.



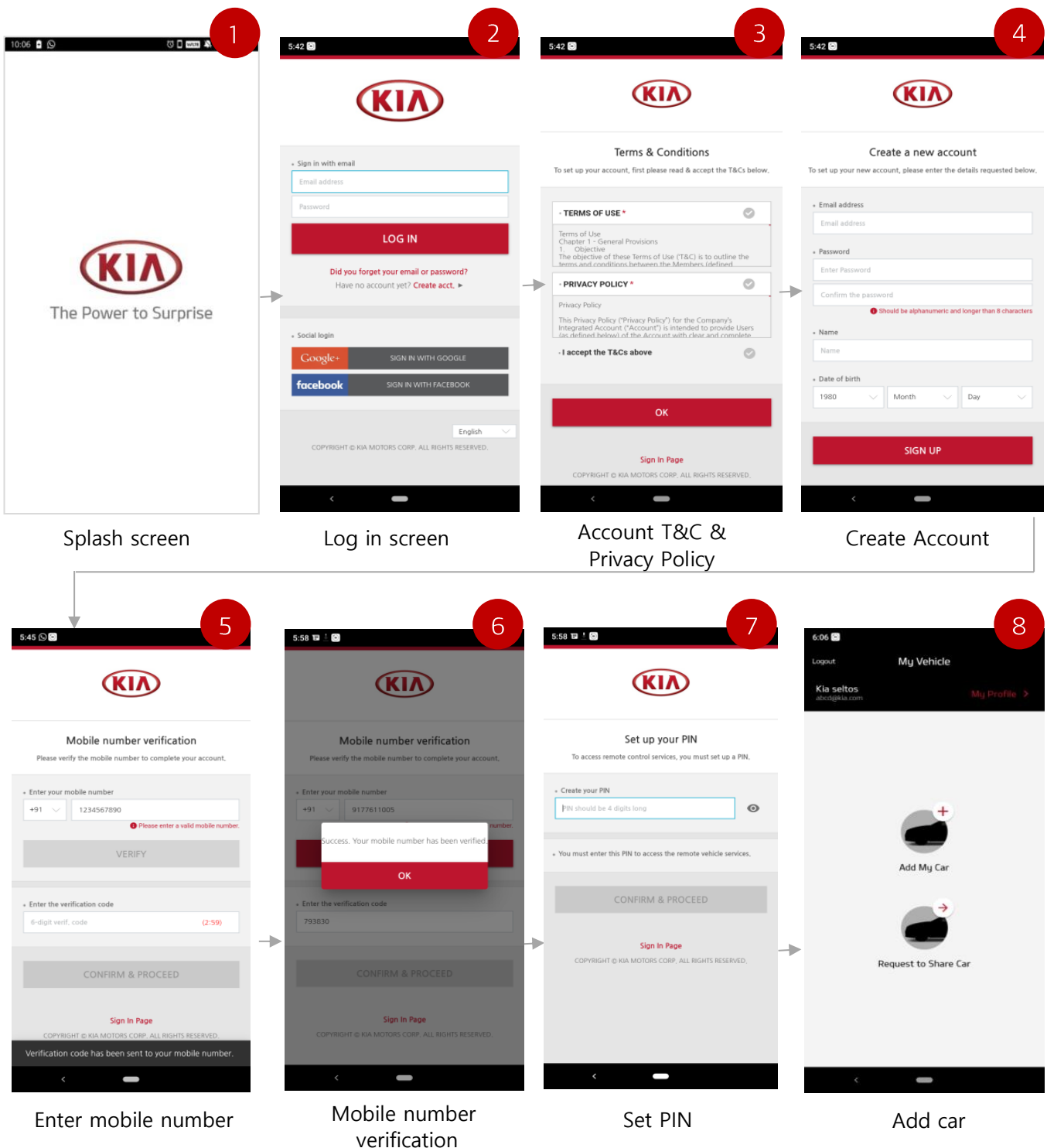
## 2. UVO Activation/Enrollment

UVO services can be activated after delivery date. (**Free subscription** starts from the **date of delivery**)

It is mandatory to enter “**vehicle delivery date**” in DMS (Dealer Management System) for successful registration. UVO activation lead time is around 2 hours, after DMS data entry.

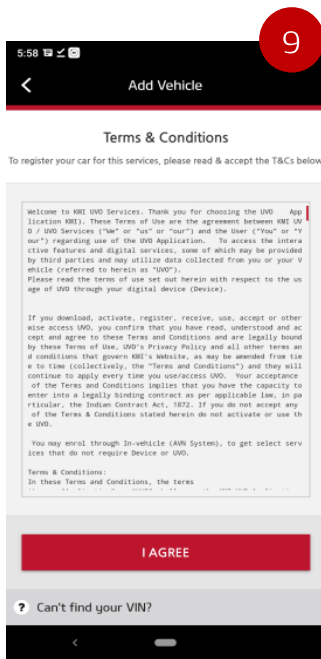
### I. UVO Enrollment through smartphone app- Full UVO service activation

Download the UVO app from **App Store (IOS)** or **Google Play (Android)** & perform the following steps.

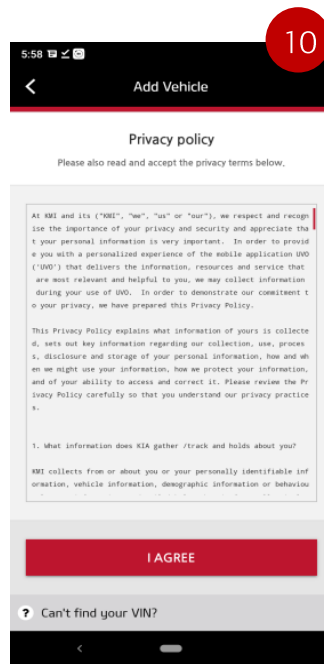




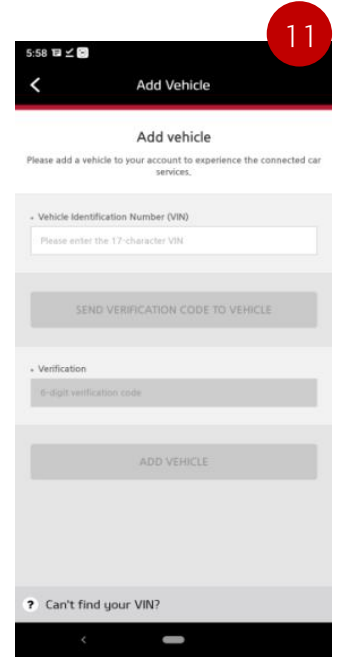
Continue.....



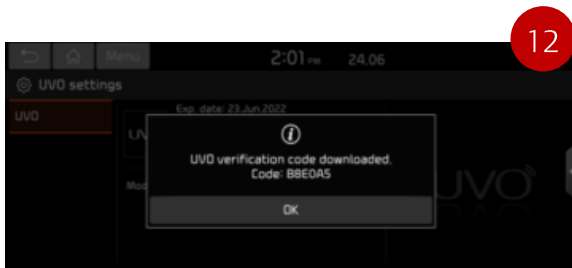
Accept T&C



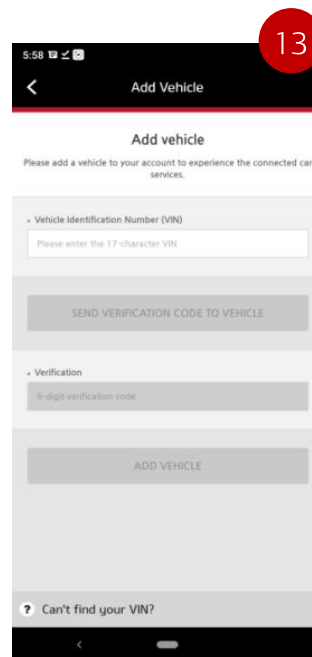
Accept Privacy Policy



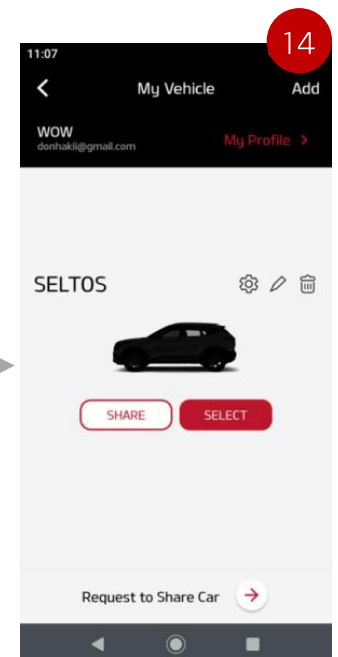
Enter VIN



Verification code displayed on Infotainment System



Enter the code (displayed on infotainment system)



Registration successful

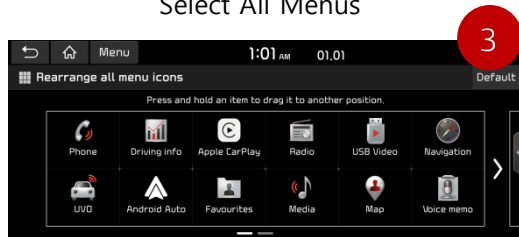


## II. UVO in-vehicle services activation only

"Turn ON" the car & perform the following steps



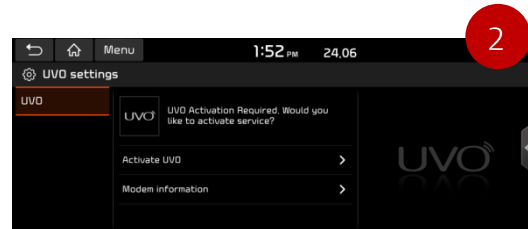
Select All Menus



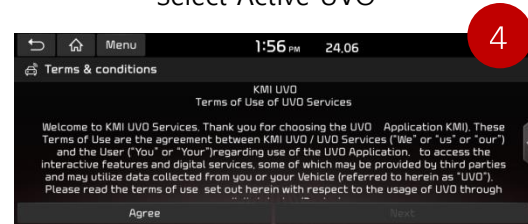
Select UVO



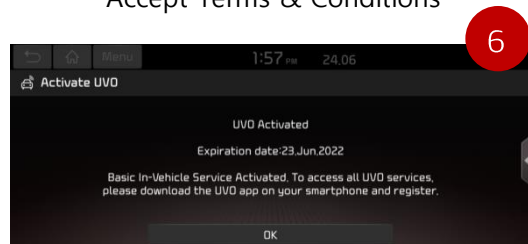
Select UVO Settings



Select Active UVO



Accept Terms & Conditions



Service Activation

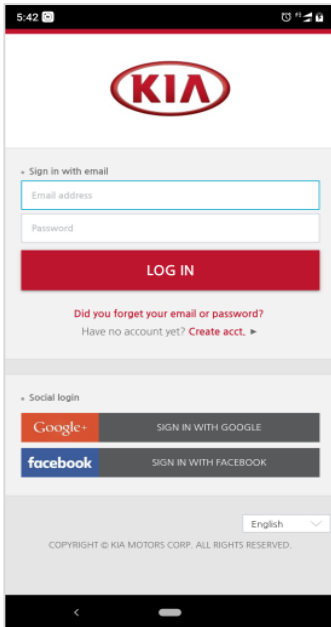
### Key Points:

- Service available- ACN, SOS, RSA, Live traffic information, Vehicle diagnostics, Desired destination search, AI voice command
- These services does not acquired a smartphone app for usage nor has privacy issues and which are directly related to the driver's safety

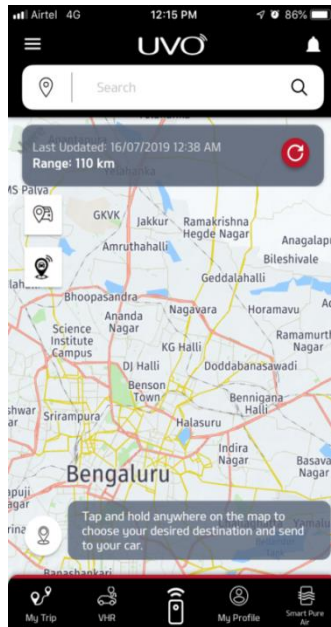


### 3. UVO Log In

**Log in:** Log in with user name & password. Once logged in into application it will navigate to the UVO home page.

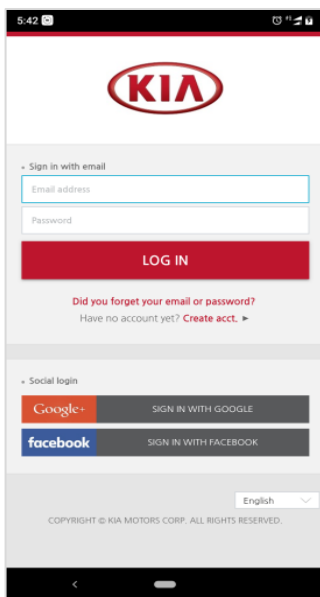


Log in page

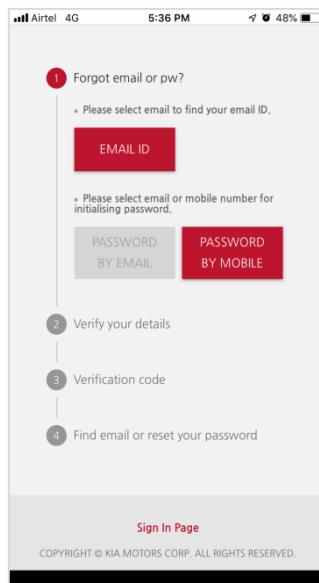


Home page

**Forget Password:** Password can also be reset by clicking on Forgot Password.



Log in page



Password creation page

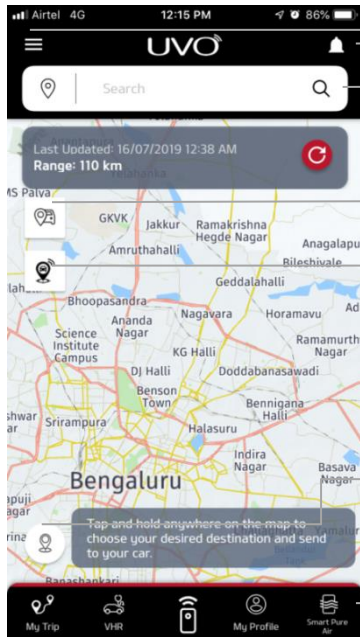


## 4. UVO Application Dashboard

After successful sign in into application it will navigate to the UVO home page.

(Note: When application is opened for the 1<sup>st</sup> time, it displays quick tutorials).

### 4.1 Home Screen



Home Page

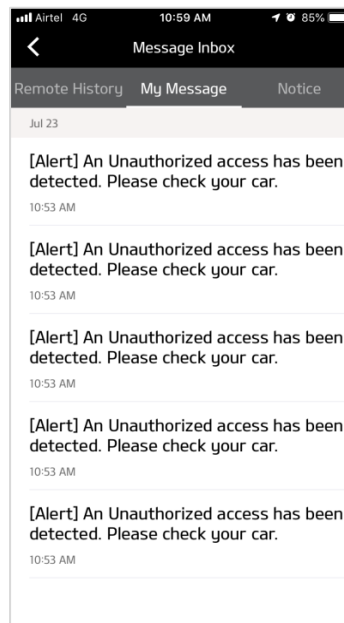
- Menu:** Displays menu page when user tap the menu button
- Notification:** Alerts/Reminders
- POI Search:** Search Point of Interest
- Find My Car:** Allows you to see the park location of vehicle on the map
- Car Live Tracking:** Allows you to track vehicle position In real time
- Displays the smartphone location
- Bottom Taps (Short Key)**  
My Trip, VHR, Remote Control, My Profile, Smart Pure Air

#### 4.1.1 Notification

It includes Remote History, My Message and Notice.



Remote History



My Message

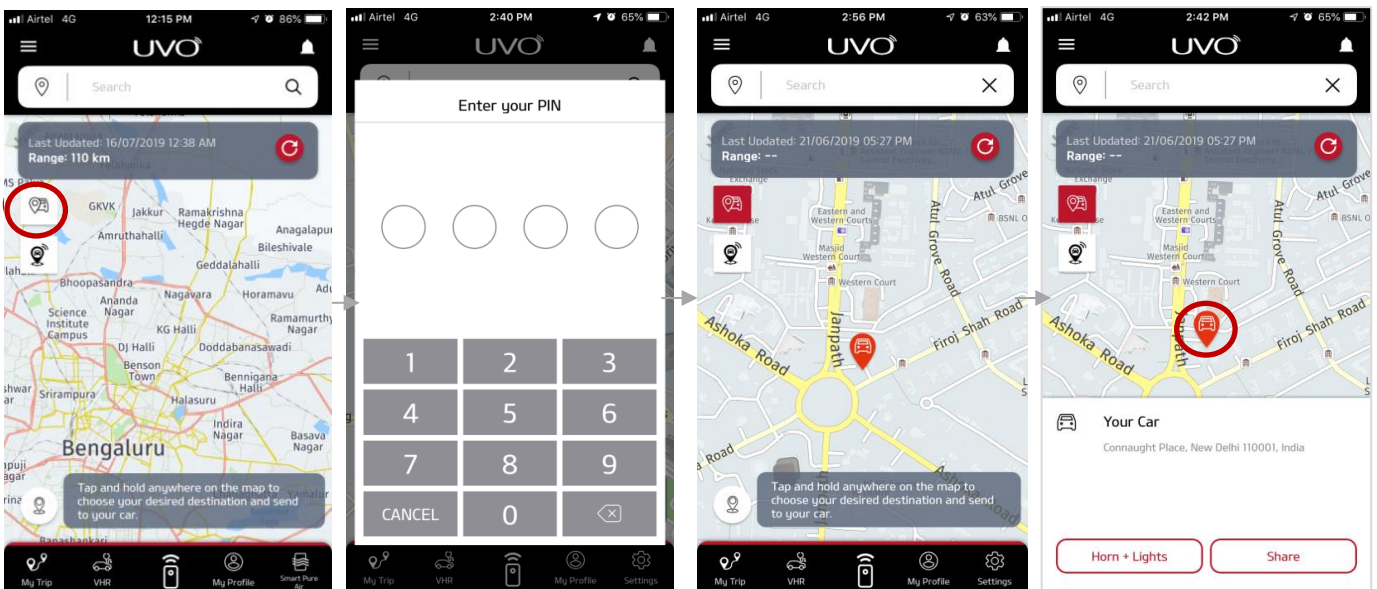




### 4.1.2 Find My Car

Find your car parking location remotely with UVO app.

**Function:** Tap Find My Car icon (highlighted) → Enter PIN → Find my car display → Tap on the "Find My Car icon" → Horn + light the car or share the location with others.



Tap Find My Car

Enter PIN

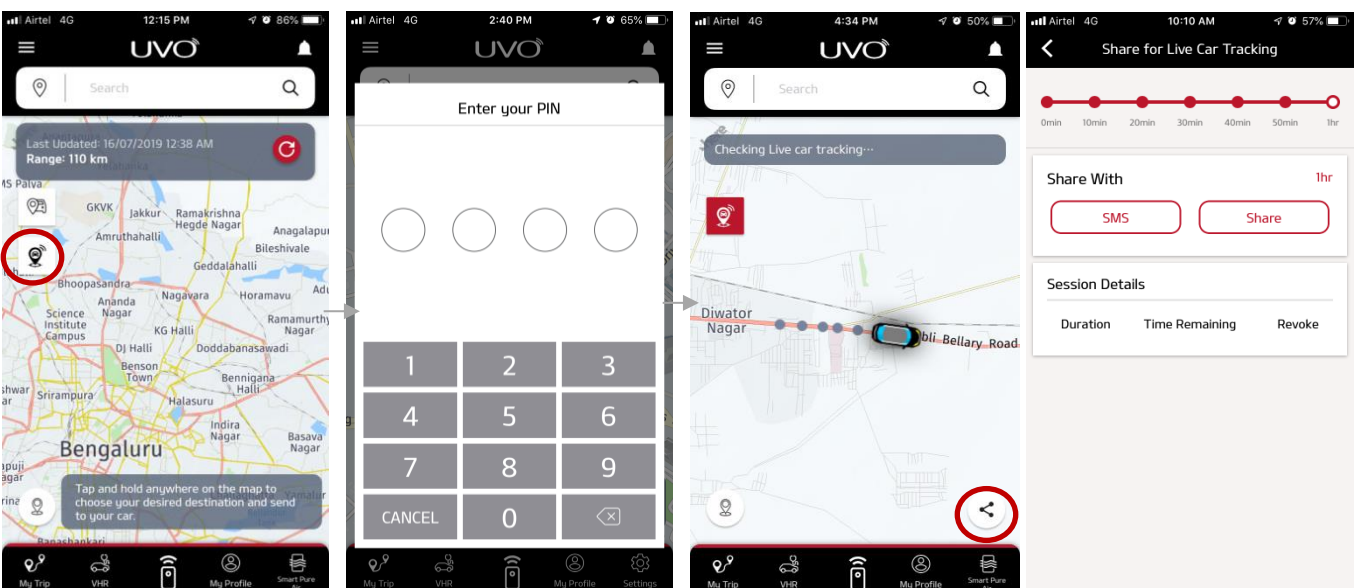
Parking location display

Tap on the center icon & horn+light/share

### 4.1.3 Live Car Tracking

Always know where your car is with Live car tracking.

**Function:** Tap Live Tracking car icon (highlighted) → Enter PIN → Live Car Tracking display → Car location sharing (through SMS/WhatsApp/messenger etc.)



Press live car tracking

Enter PIN

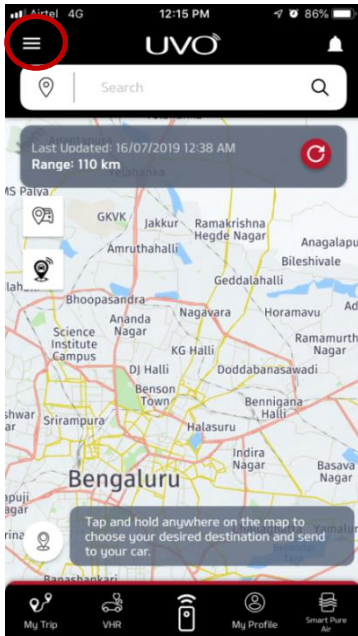
Live car tracking

Car location sharing

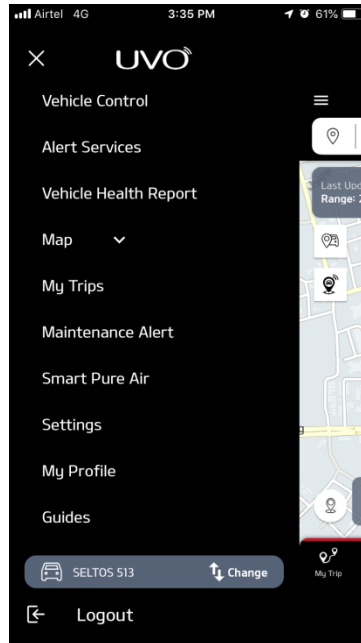


## 4.2 Home Page Menu

It will navigate to the UVO Services.

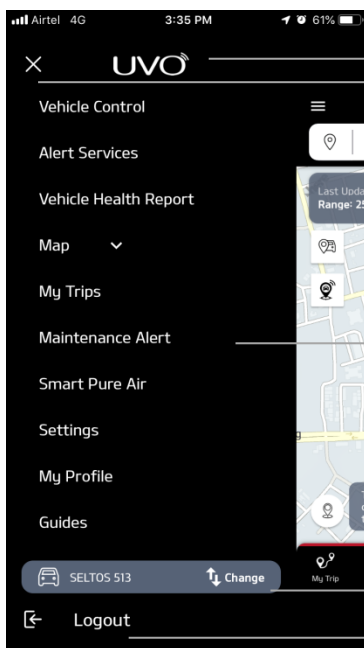


Home page



Home page menu

### 4.2.1 Home Page Menu details



#### Brand Logo

Indicates the UVO logo

**Close Icon:** when clicked, closes the menu page.

**Menu:** Selects the option to go to the corresponding function page

**Change Vehicle:** Moves to the My Vehicle page and displays the vehicle name

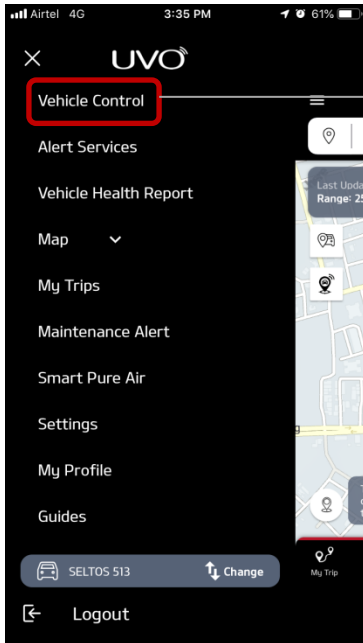
**Logout**

Home page menu

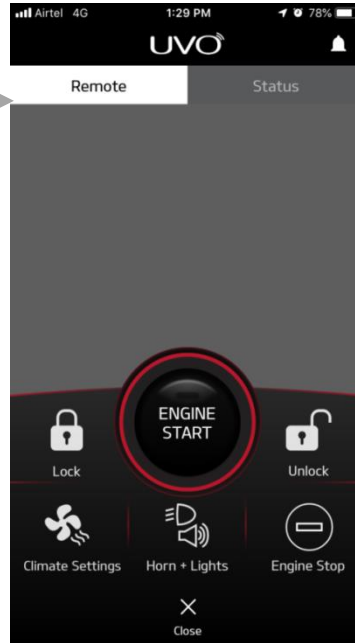


## 4.3 Vehicle Control

It includes all the remote functionalities & car status features.



Home page menu

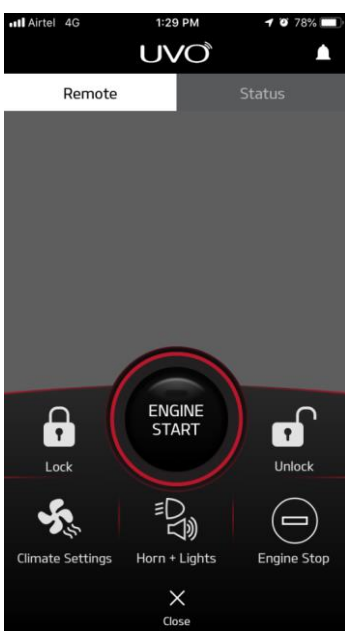


Remote control

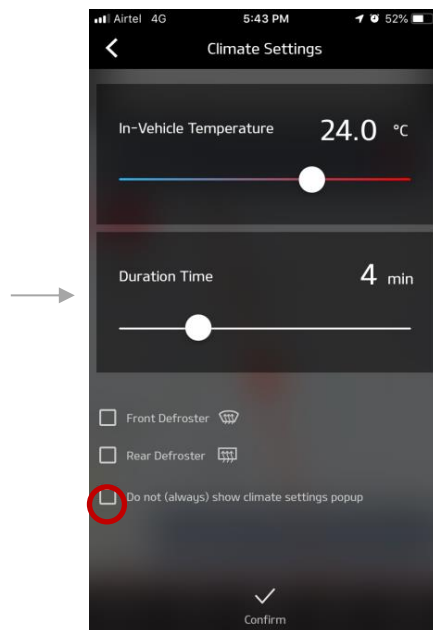
### 4.3.1 Remote Engine Start (Available on Automatic only)

Start the engine remotely with UVO app.

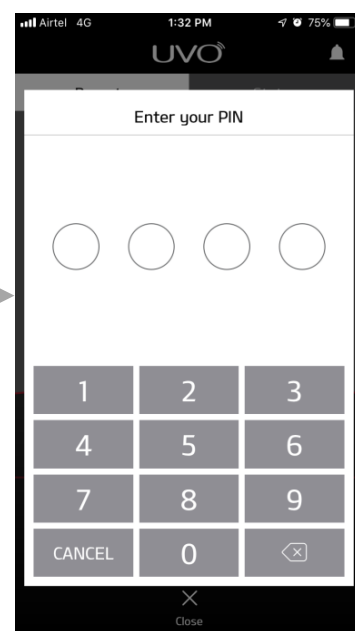
**Function:** Press engine start → Set temperature & duration → Enter PIN → Pop up notification that remote command has been sent → Remote command success → AC, Smart Pure Air ON.



Press engine start

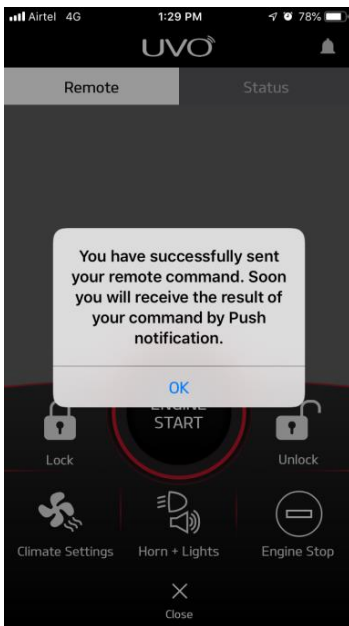


Set temperature & duration  
(Customized AC setting screen)

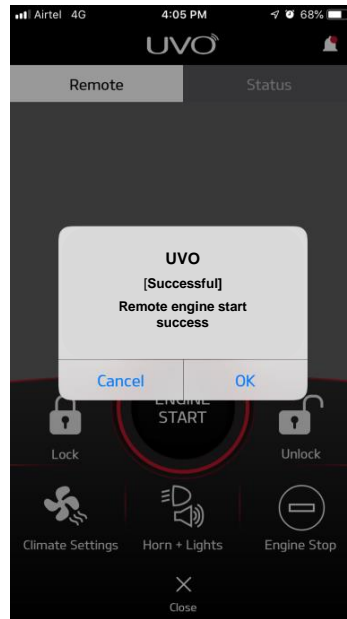


Enter PIN

Continue.....



Remote operation Pop up Message



Remote operation "Successful" Pop up message



AC ON



Smart Pure Air ON

**Note:**

- If Remote command fails, pop-up message will appear on the screen
- All the Remote command history will be available on notification tab

**Pre-condition:**

- All doors must be closed & locked
- Hood/trunk must be closed
- Vehicle transmission is in "P" (Parking)
- Ignition must be in OFF position
- Vehicle must have been started within the last 168 hours

**Remote Engine Start → Stop**

- Remote engine start will automatically stop within the customized time duration settings through UVO app (2-10 minutes)
- Open the doors from inside the vehicle when remote engine start in progress
- Shift gears from inside the vehicle when remote engine start in progress without a smart key inside
- Press the brake inside the vehicle
- Low Fuel level & Low Battery level
- Emission DTC is triggered

**Remote Start mode → Normal mode**

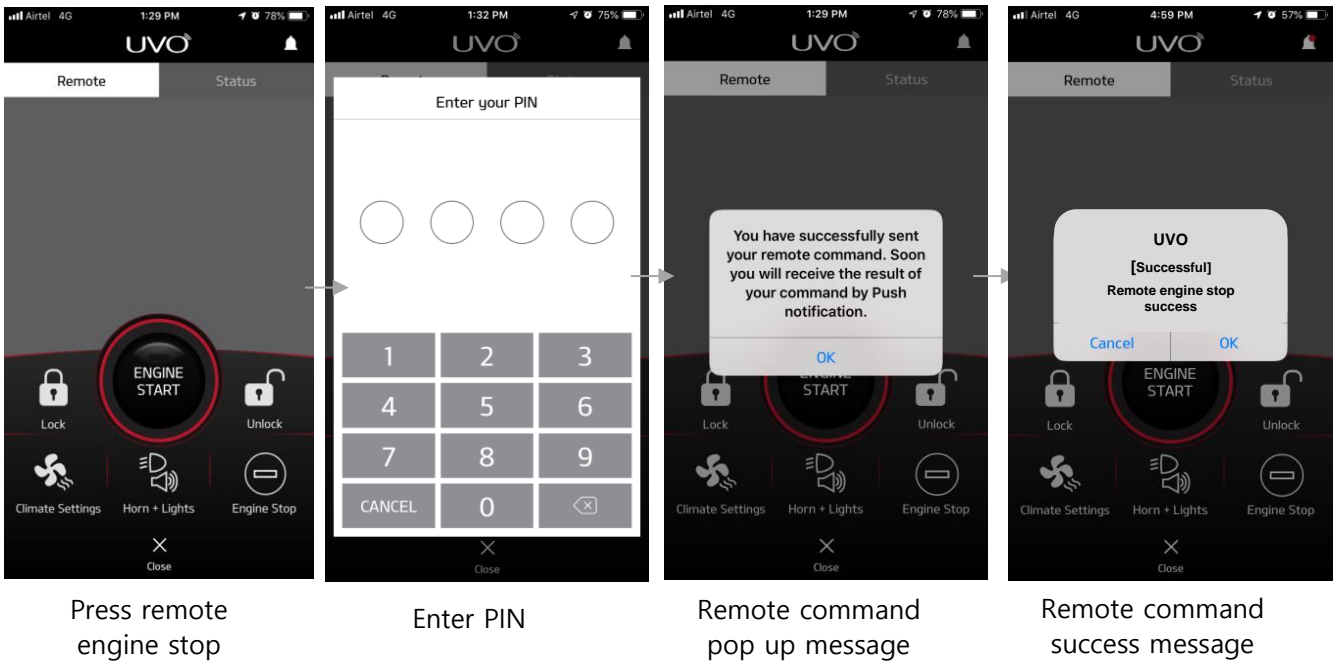
- Door unlock using remote key → Open door → Press the brake



### 4.3.2 Remote Engine Stop (Available on Automatic only)

Stop the engine remotely with UVO app.

**Function:** Press engine stop → Enter PIN → Pop up notification that remote command has been sent → Remote Command success → Engine stop



**Note:**

- If Remote command fails, pop-up message will appear on the screen
- All the remote command history will be available on notification tab

**Pre-condition:**

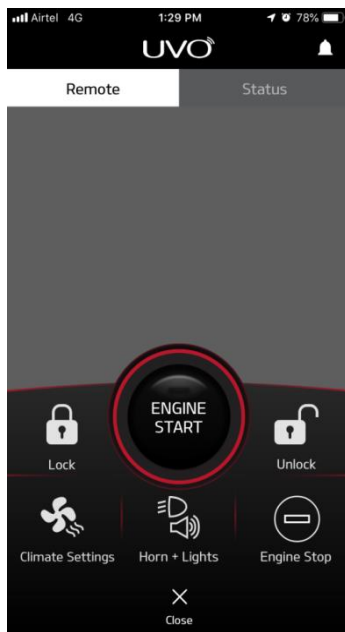
- Vehicle must be started with remote engine start
- Vehicle must not be in motion



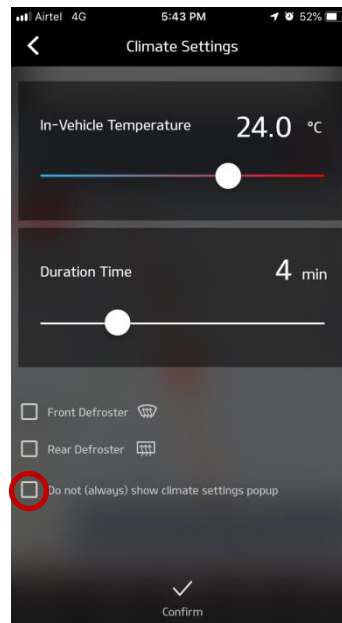
### 4.3.3 Remote AC Control (Available on Automatic only)

Set the desired AC temperature in your car before stepping in, remotely with UVO app.

**Function:** Press climate settings → Set temperature & duration → Confirm



Press Engine Start



Set temperature & duration  
(Customized AC setting screen)

**Note:** Repeat “Remote Engine Start” Function to remotely ON the AC.

#### Pre-condition:

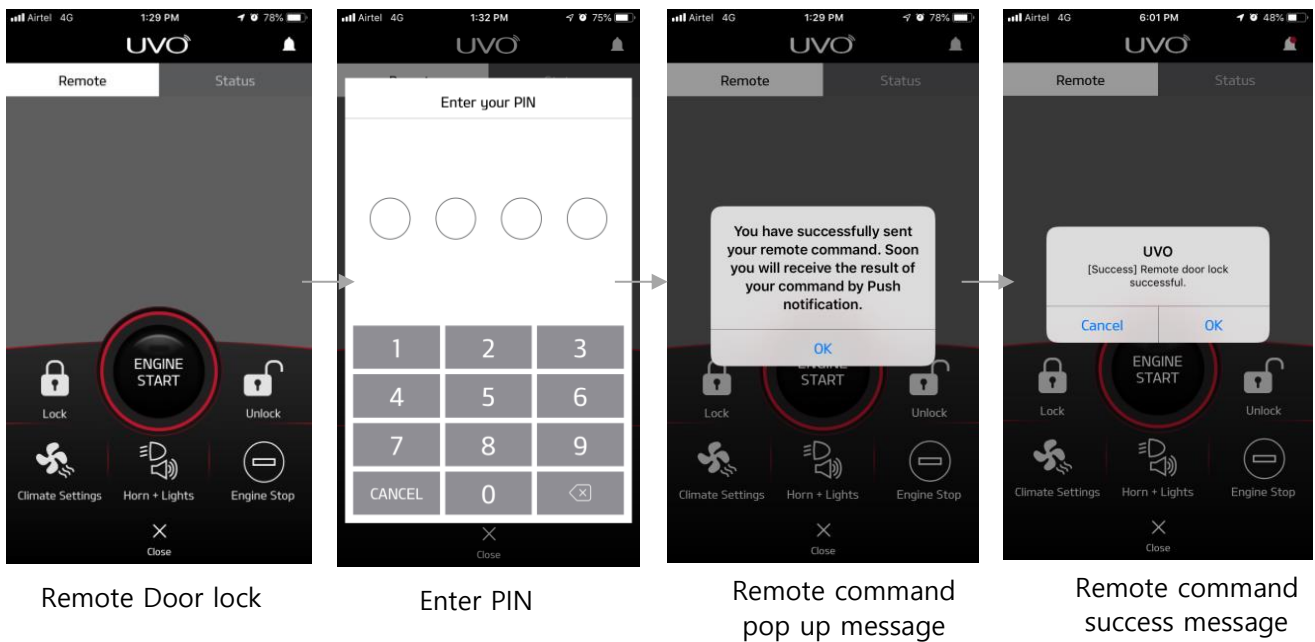
- All doors must be closed & locked
- Hood/trunk must be closed
- Vehicle transmission is in “P” (Parking)
- Ignition must be in OFF position
- Vehicle must have been started within the last 168 hours



### 4.3.4 Remote Door Lock

Lock your car remotely with UVO app.

**Function:** Press Door lock → Enter PIN → Pop up notification that remote command has been send → remote command success



### 4.3.4 Remote Door Unlock

**Function:** Press Door unlock → Enter PIN → Pop notification that remote command has been sent → Remote command success

**Note:**

- If Remote command fails, pop-up message will notify
- All the remote command history will be available on notification tab

**Pre-condition:**

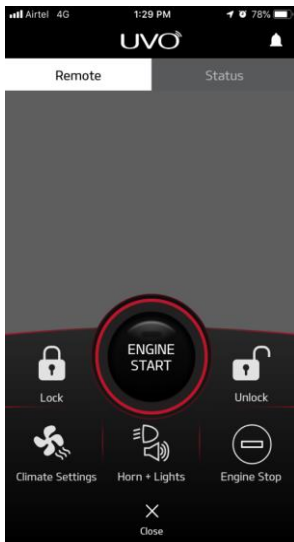
- Vehicle must not be in motion
- Vehicle must not have been started using remote start
- Vehicle must have been started within the last 168 hours



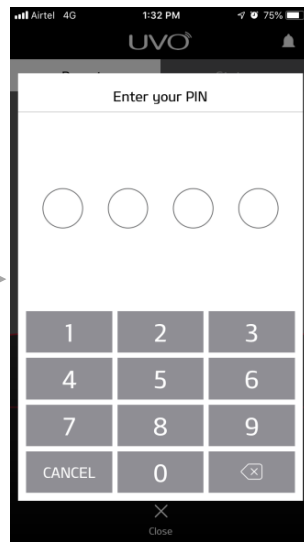
### 4.3.5 Remote Horn & Light

Find your car in large parking area / outside shopping center by remotely horn & light with UVO app

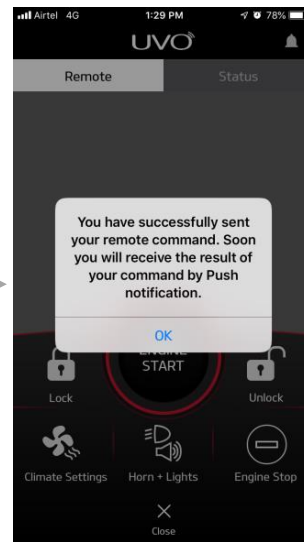
**Function:** Press horn & light → Enter PIN → Remote command pop up message → Remote command success



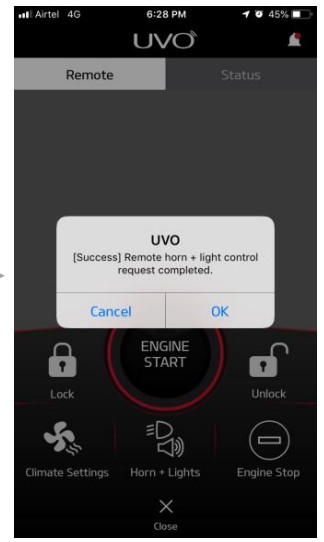
Remote Horn & Light



Enter PIN



Remote command pop up message



Remote command success message

**Note:**

- If Remote command fails, pop-up message will notify
- All the remote command history will be available on notification tab

**Pre-condition:**

- All door must be closed & locked
- Ignition must be in OFF position
- Vehicle must have been started within the last 168 hours

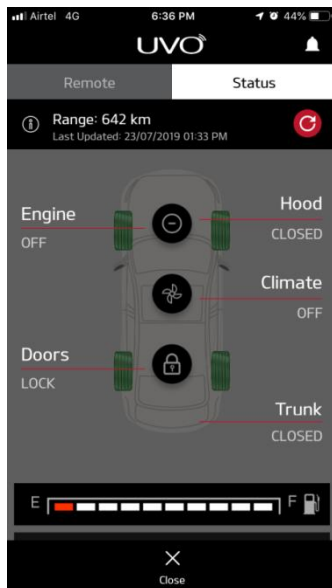




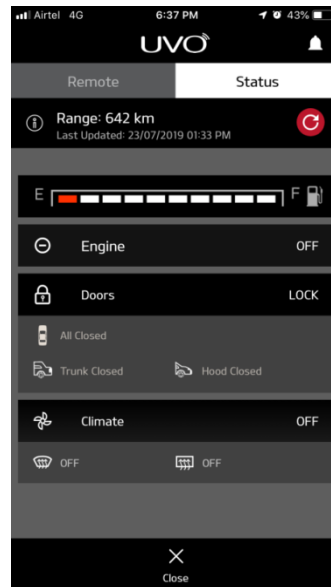
### 4.3.6 Remote Vehicle Status

Check your vehicle status with UVO app.

**Function:** Press status Tab → Scroll down to see all parameters



Remote status



Remote status

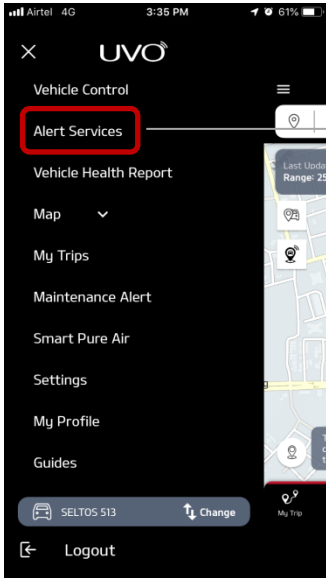
#### Remote vehicle status on following

- Engine ON/OFF
- Door lock/unlock
- AC ON/OFF
- Hood open close
- Trunk open/close
- **Tyre pressure Status (In case of Low Tyre pressure the tyre colour will be changed to red)**
- **Fuel level information**

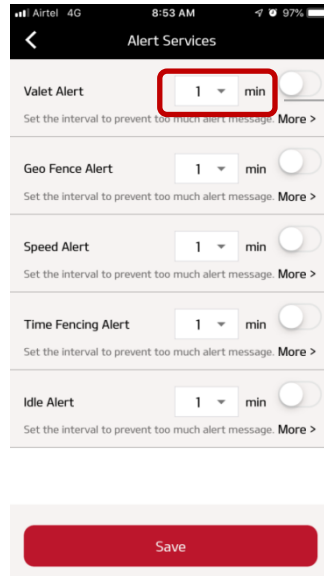


## 4.4 Alert Services

Set safety alerts in your vehicle for a tension free vehicle ownership experience.



Home Page menu



**Note:**

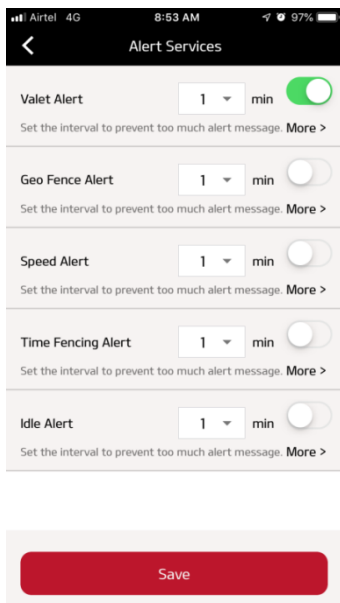
Set the interval for alert message

Alerts

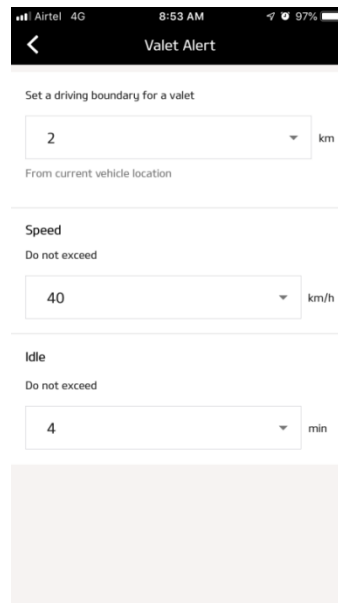
### 4.4.1 Valet Alert

Alerts, if the vehicle travels farther than pre-defined valet boundary, speed & idle time.

**Function:** Enable valet alert → more → select desired parameters from drop down



Valet alert



Select Parameters

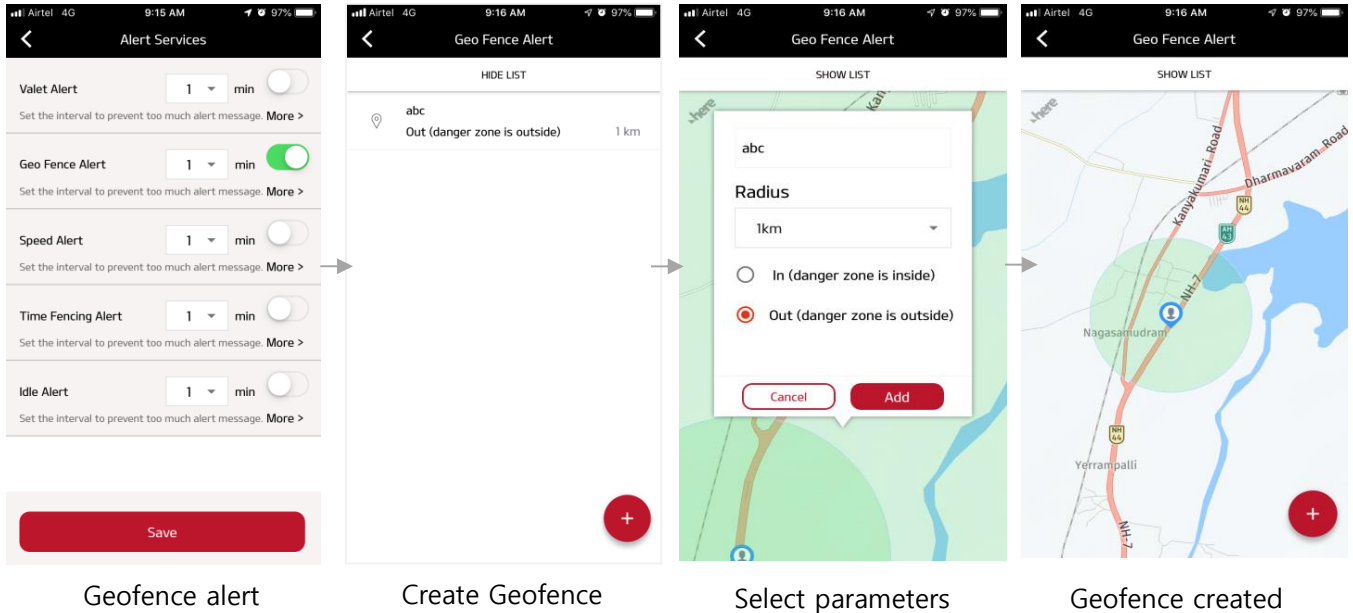
**Note: Boundary radius: 100 m ~ 5 km, Idle time range: 1 min~10 min**



## 4.4.2 Geofence Alert

Alerts, incase vehicle enters/exits restricted area defined.

**Function:** Enable geofence alert → More → Create geofence boundary by pressing "+" → Enter desired settings → Geofence created

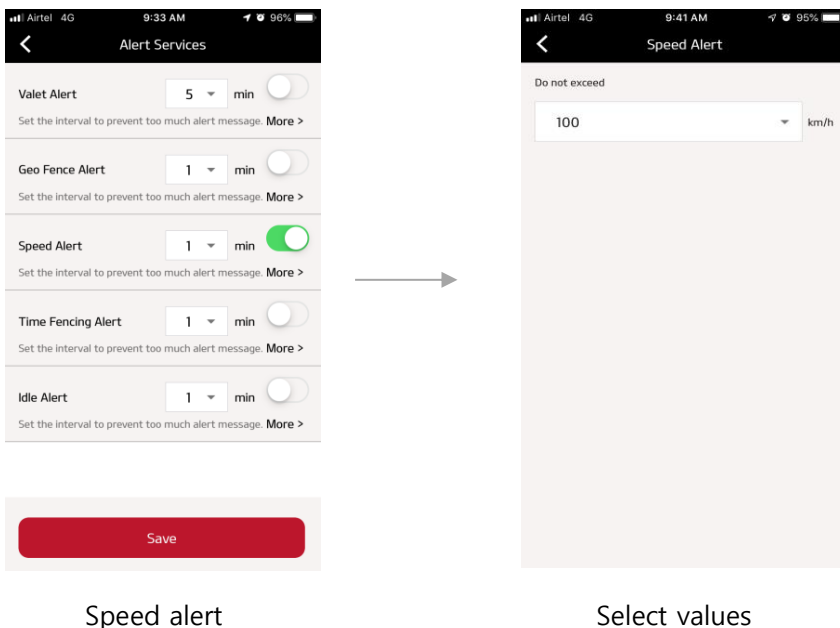


**Note: Boundary radius:** 1 km ~ 160 km, **Max 10 geofence** settings are possible

## 4.4.3 Speed Alert

Alerts, if the vehicle speed exceed pre-defined speed limit.

**Function:** Enable speed alert → More → Select parameter from drop down box → Speed alert set



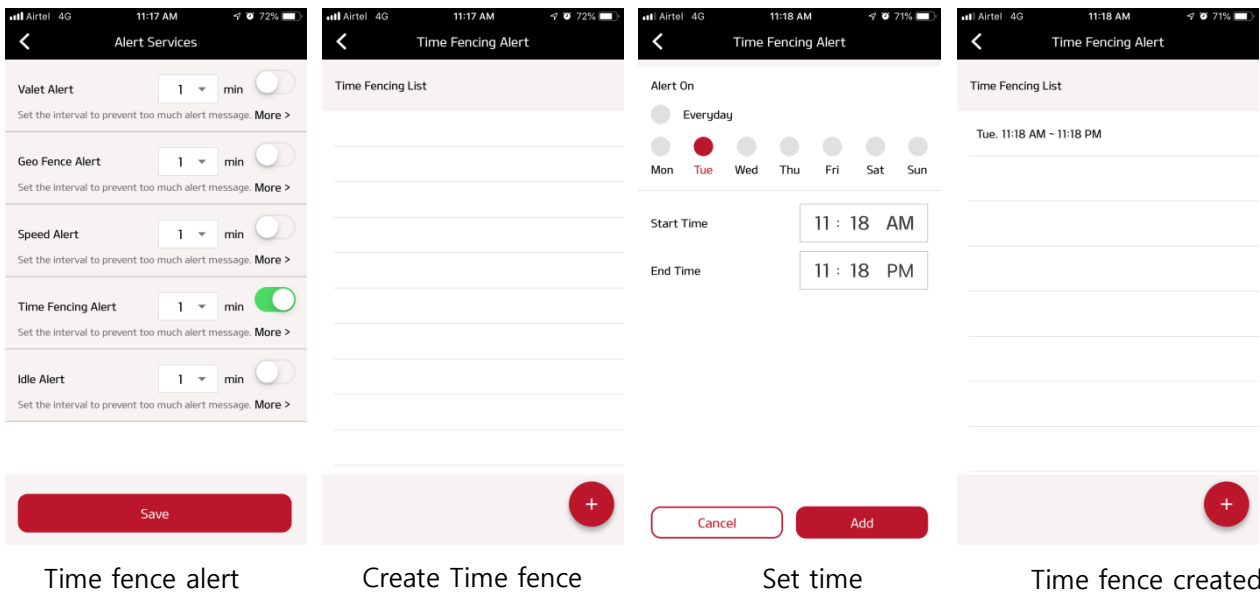
**Note: Speed ranges from 10km/h ~200 km/h**



### 4.4.4 Time fence Alert

Alerts, if the vehicle is driven during restricted time zone.

**Function:** Enable time fence alert → More → Set parameters → Time fence alert set

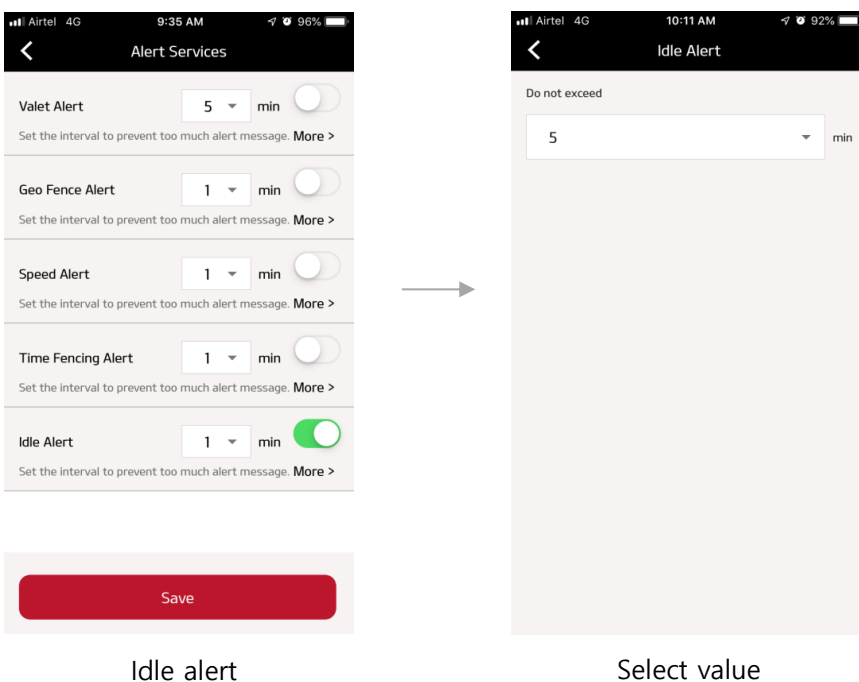


**Note:** Maximum 3 Time fence settings on the same day, Maximum 10 Time fence settings are possible

### 4.4.5 Idle Alert

Alerts, if the vehicle is in idle condition more than the defined time limit.

**Function:** Enable idle alert → More → Select parameter from drop down box → Idle alert set

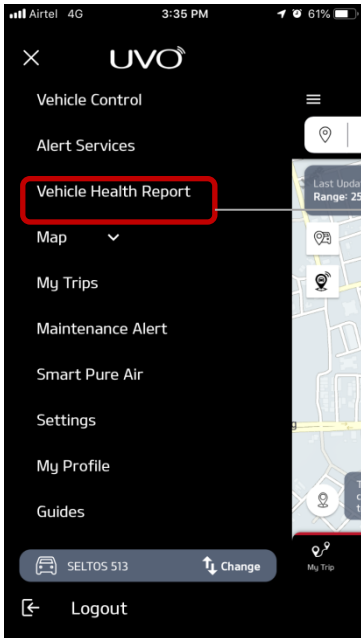


**Note:** Idle time ranges from 1min ~10 min

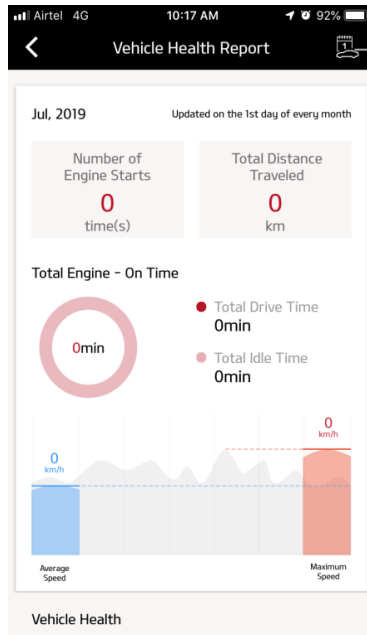


## 4.5 Vehicle Health Report

Quick access to the vehicle health report (last one year data available). Monthly vehicle health reports available for last one year data.



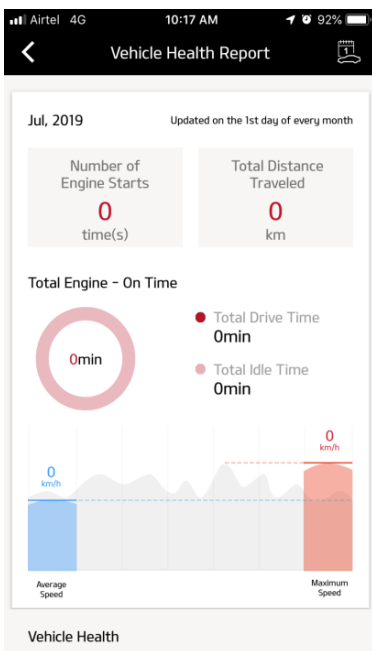
Home page menu



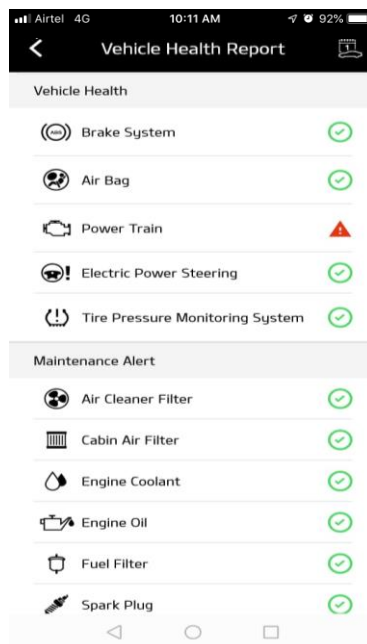
Vehicle health report

Select Month

**Function:** Vehicle health report → Vehicle health report dashboard → Scroll down to check critical vehicle parameter status.



Vehicle health status



Critical parameters status

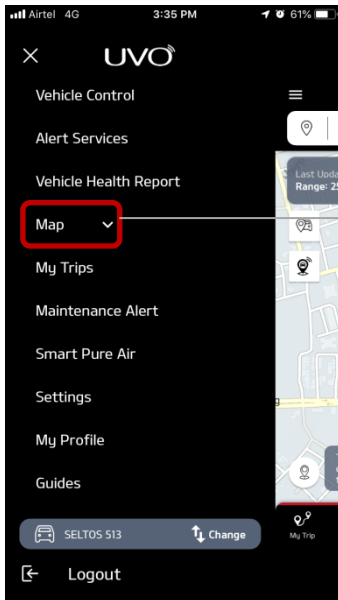
### Synopsys:

- Number of engine start
- Total distance travelled
- Total drive time
- Total idle time
- Avg. & Max Speed
- Vehicle health information & maintenance - information

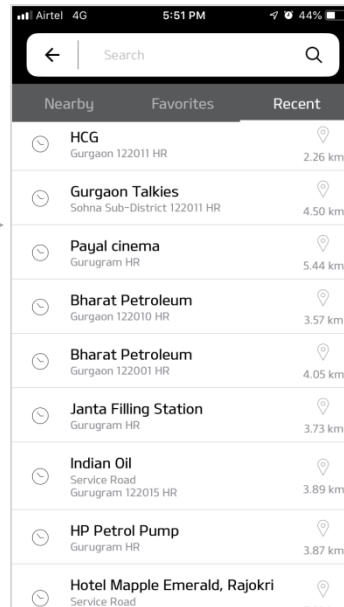


## 4.6 Map (POI)

Search desired destination with UVO app.

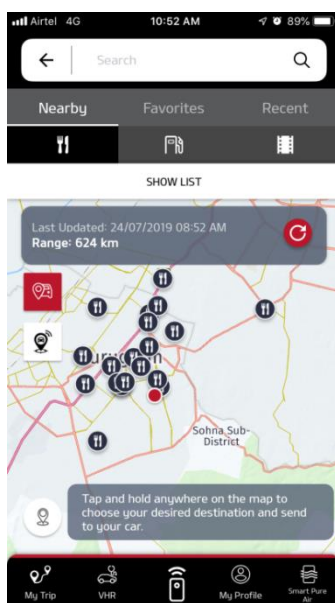


Home page menu

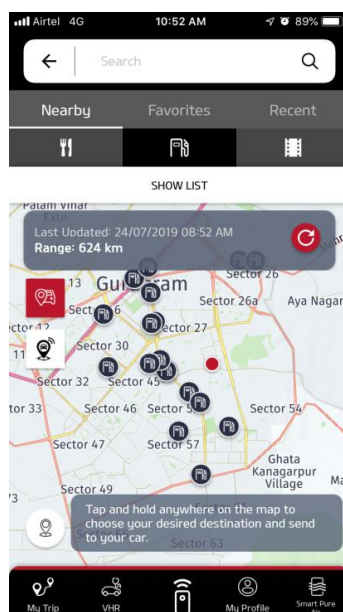


Desired destination search

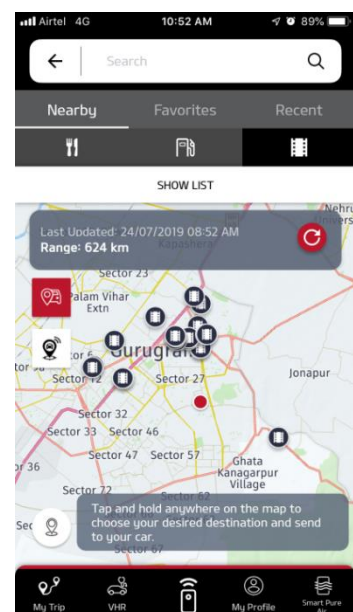
### 4.6.1 POI Search: Nearest restaurant, fuel station, and movie theatre



Nearby restaurant



Nearby fuel station



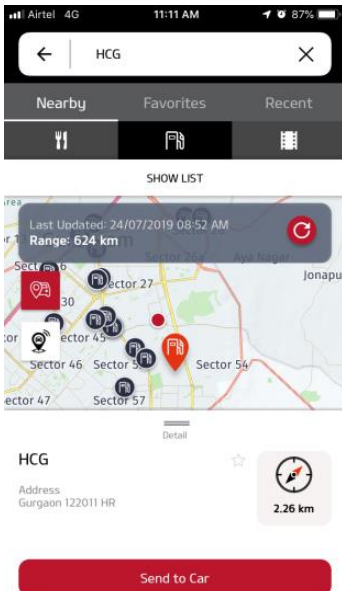
Nearby movie theatre



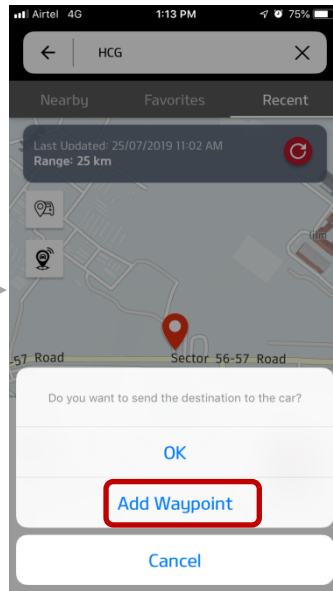
## 4.6.2 POI Send to the Car

Find desired POI & send it to the car, so that your route is ready when you reach to the car.

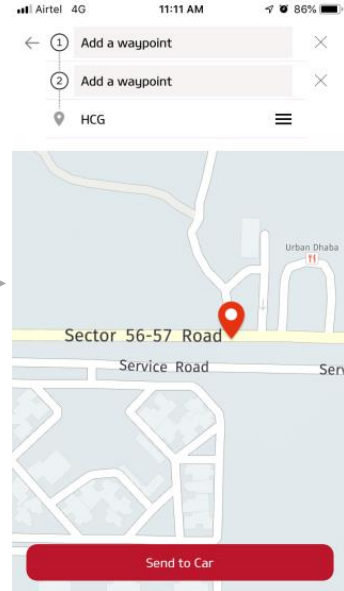
**Function:** Find POI → Select POI → Tab on send to car → Add way points (if required) → POI send pop-up message → POI send to the car



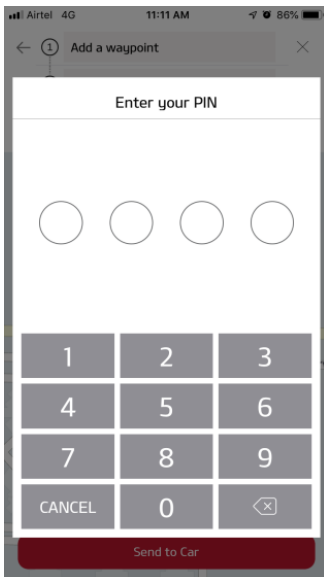
POI sends to the car



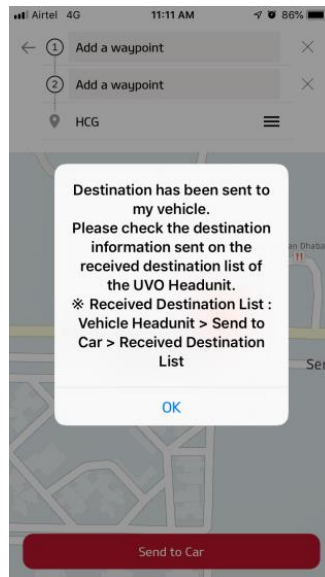
Pop up- message



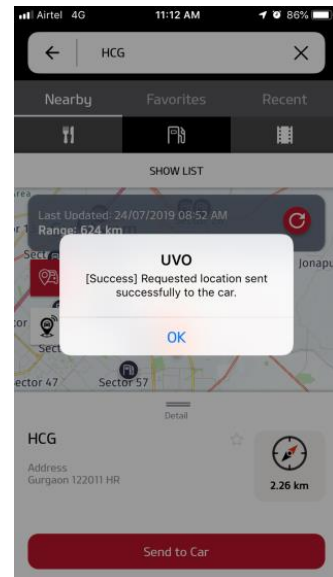
Add way points (if required)



Enter PIN



POI send pop up message



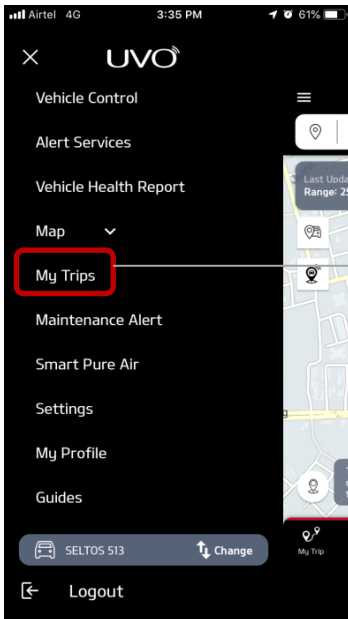
Success pop-up message



## 4.7 My Trip

Quick access to vehicle health report (driving summary & trip detail).

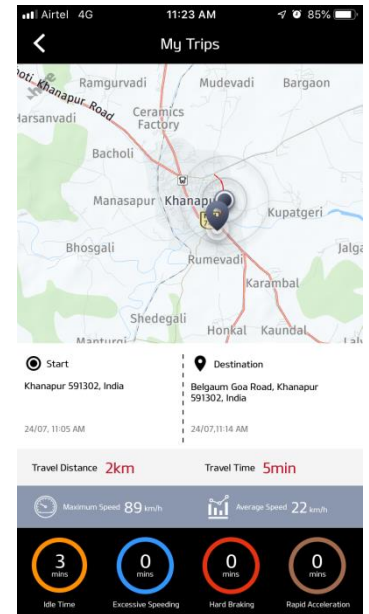
**Function:** My trip → Select day → Trips details display → Select desired trip → Driving info on the trip display



Home page menu



Trip information



Driving behavior

### Trip Information includes

- Travel time
- Total distance
- Avg. speed
- Max Speed

### Driving behavior includes

- Idle engine run time
- Over speeding
- Hard braking
- Rapid acceleration

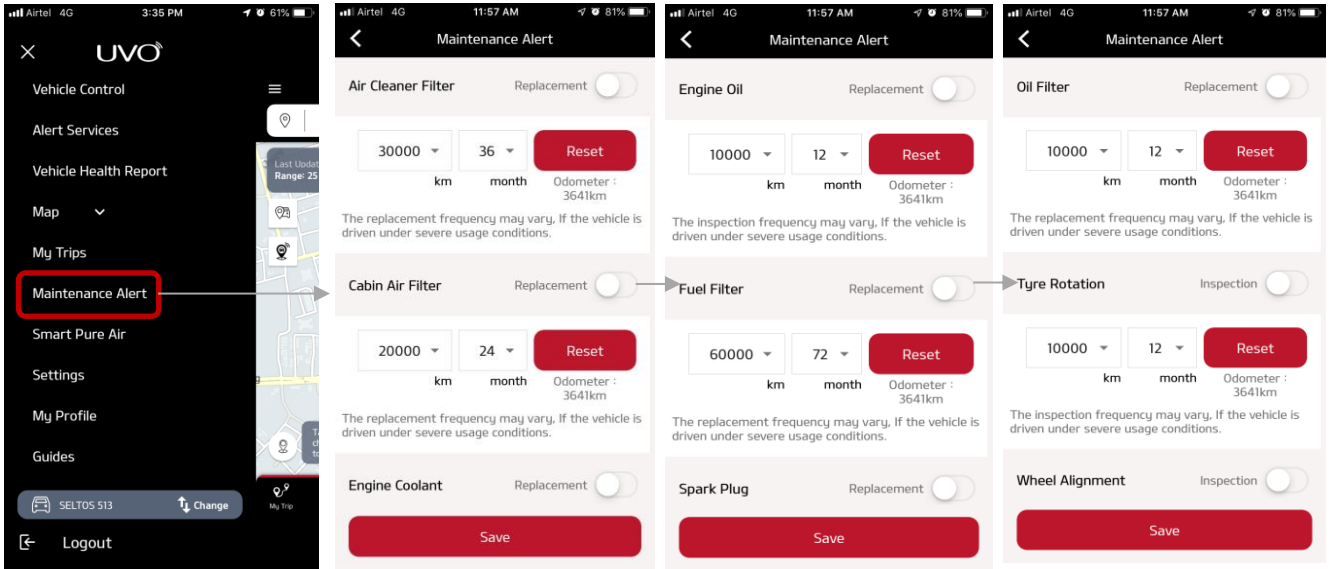




## 4.8 Maintenance Alert

Maintenance alerts for timely action.

**Function:** Maintenance Alert → Alert parameter display (scroll down page) → Customized as per requirement



Home page menu

Maintenance alert settings

## 4.9 Smart Pure Air

When remotely ignition is turned on (in case of automatic variants only), car AC & Smart Pure Air also gets automatically turned ON & the value is displayed for 10 minutes after the remote start.

In case of normal ignition ON (Smart Pure Air ON)-the AQI trend will also reflects on the app.

**Function:** Smart Pure Air → Enter Pin → Air purifier trend display



Home page menu

Enter PIN

AQI improvement trend

AQI details

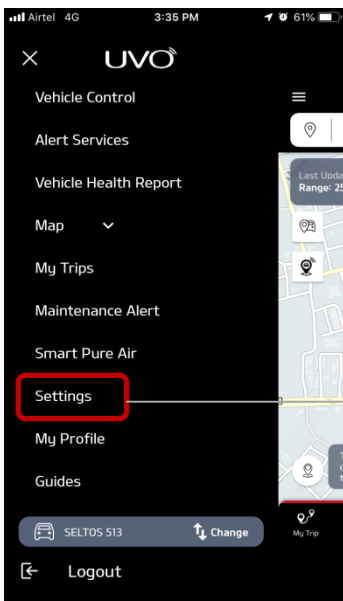
Note: 95% dust removal within 25 minutes of indoor standard 1m<sup>3</sup>.



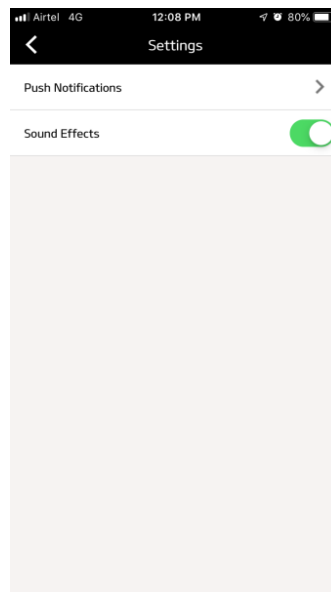
## 4.10 Settings

It allow you to do the customize setting as per your requirement

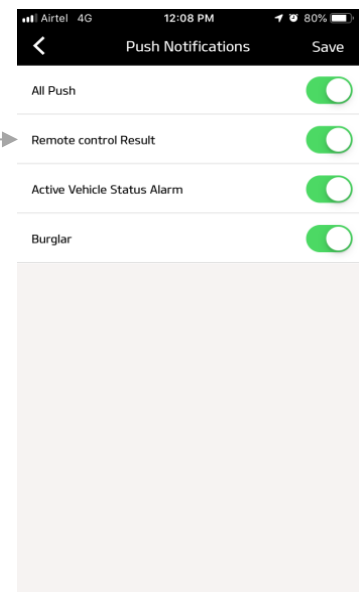
**Function:** Settings → Customized settings option → Push notification → Push notification customized options → Set as per requirement



Home page menu



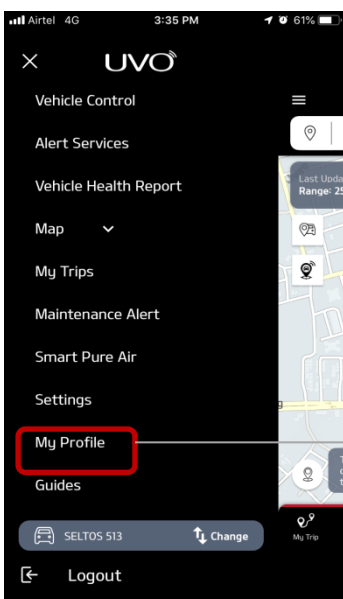
Customized settings



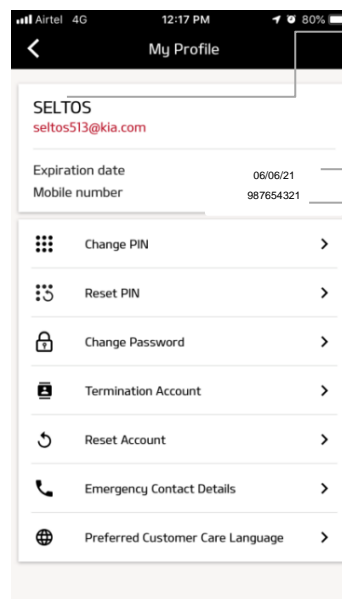
Push notification settings

## 4.11 My Profile

It provides account related information.



Home page menu



My profile settings

Account information

Free service expiration date for the UVO Services

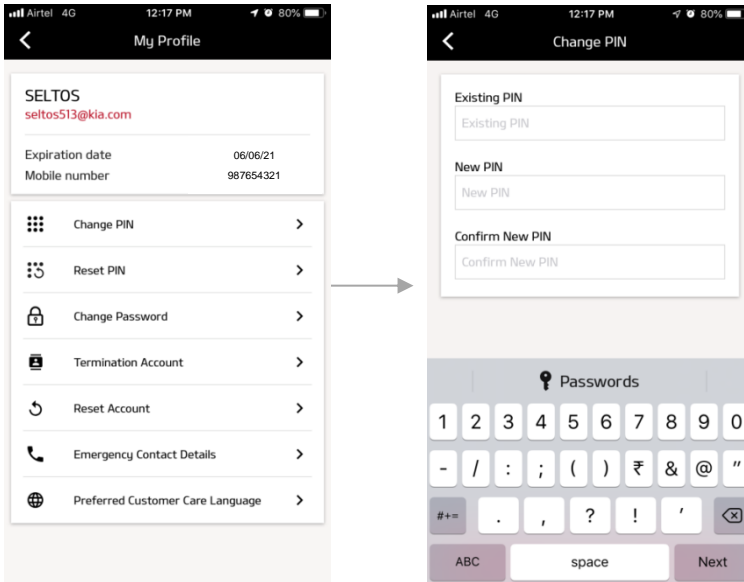
Register mobile No



### 4.11.1 Change PIN

Change PIN for safety

**Function:** Change PIN → Enter existing PIN & new PIN → PIN will be changed



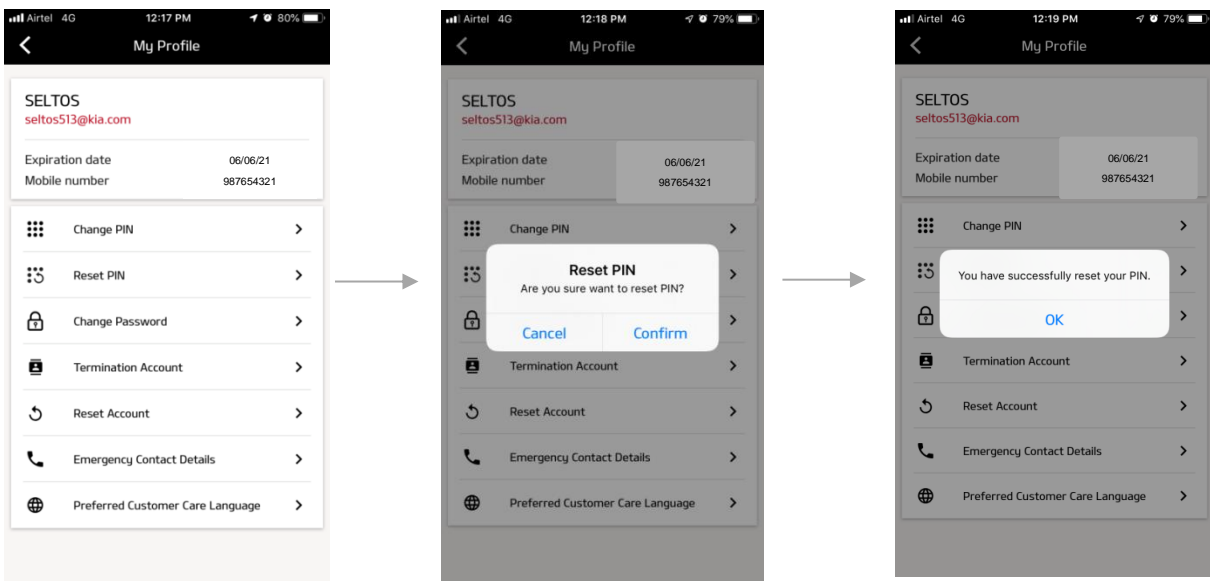
Click change PIN

Change PIN

### 4.11.2 Reset PIN

Reset PIN for safety

**Function:** Reset PIN → Confirm → PIN will be reset



Click reset PIN

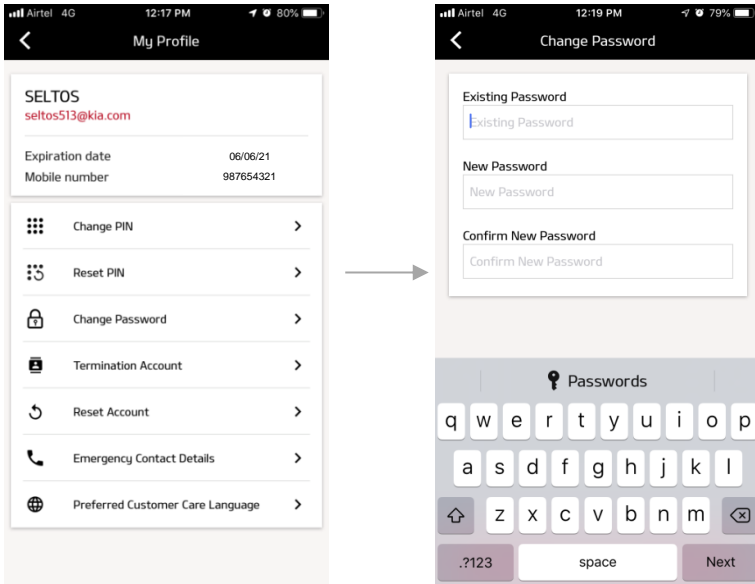
Reset PIN

PIN reset successful



### 4.11.3 Change Password

**Function:** Change Password → Enter existing password & new password → Password will be changed



Click Change password

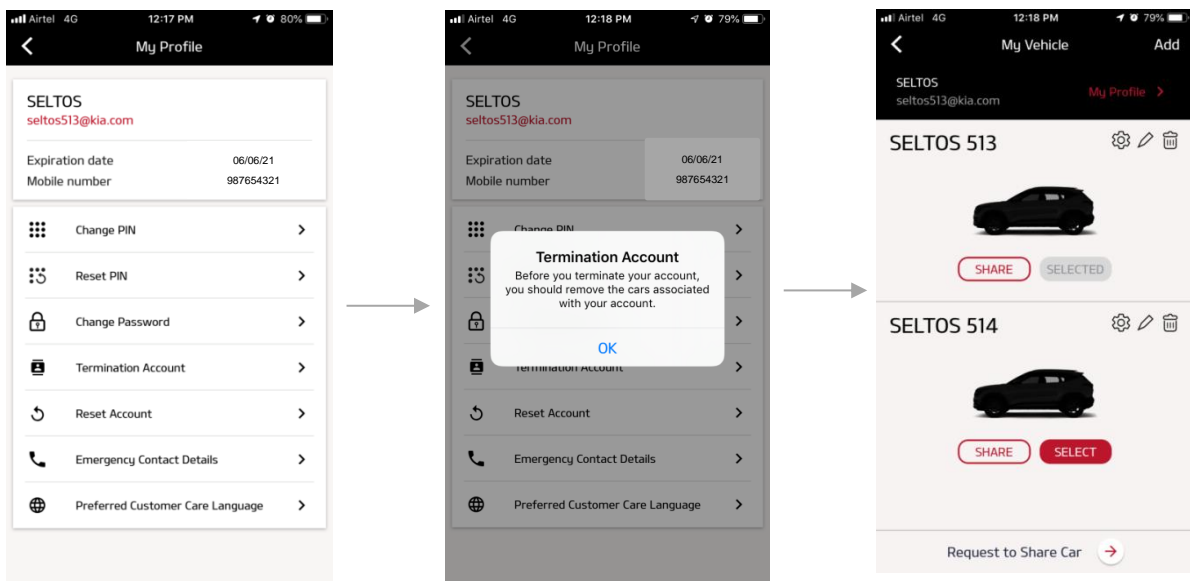
Change password

### 4.11.4 Terminate Account:

Terminate account will lead to un-enrollment from UVO service.

**Note:** If you want to un-enroll from UVO services then only use this "Terminate Account".

**Function:** Terminate account → Confirm → Remove the car from your account



Click terminate account

Terminate account

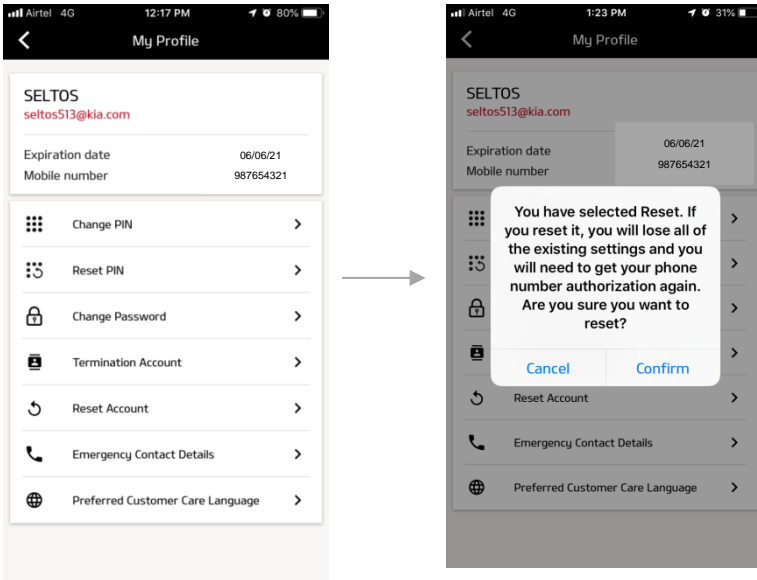
Remove car



### 4.11.5 Reset Account

You can change your "Primary contact number" by Reset Account

**Function:** Reset Account → Confirm → Enter new mobile number & confirm



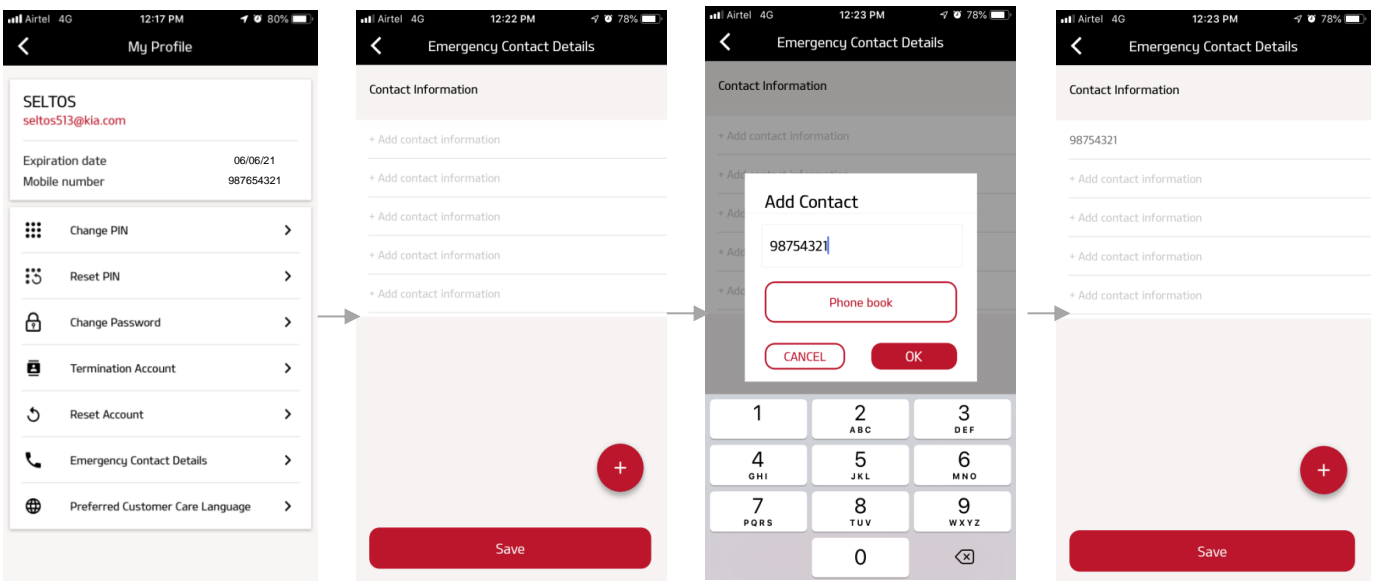
Reset account

Confirm

### 4.11.5 Emergency Contact details

Add your emergency contacts for Emergency services

**Function:** Emergency contact → Press "+" → Enter number → Contact added



Click Emergency Contacts

Press "+"

Enter mobile No

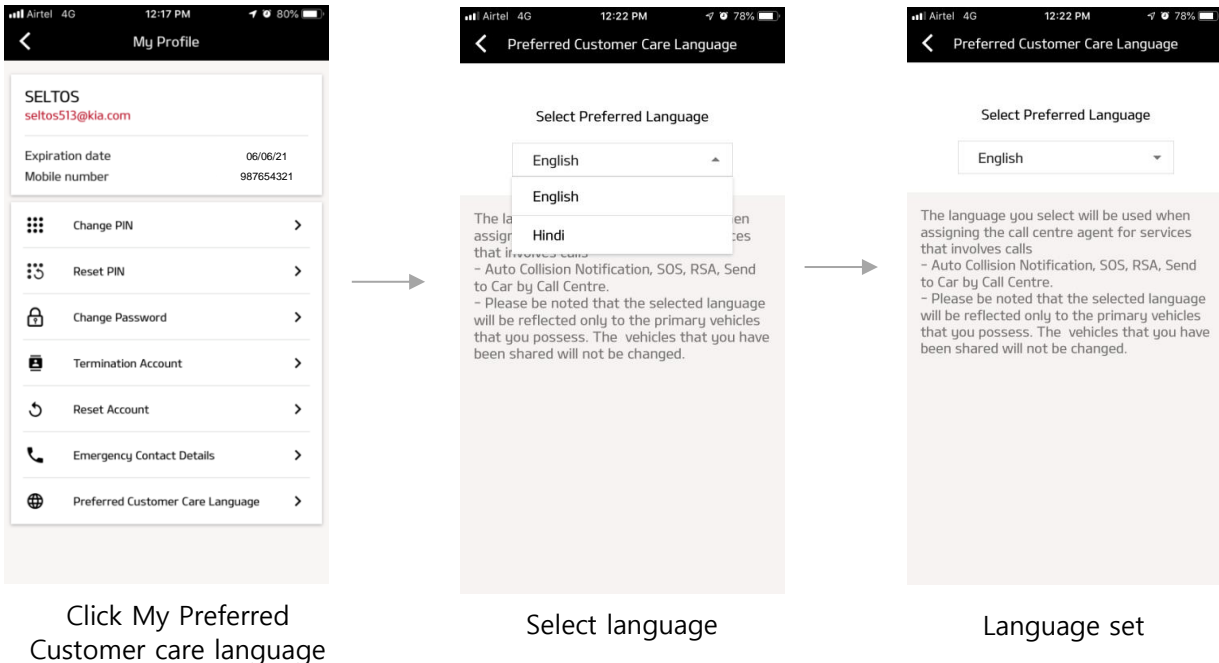
Mobile No set

Note: Max 5 emergency contacts can be stored.



## 4.11.6 Preferred Customer Care language

**Function:** Guide → Select Hindi/English → Language set

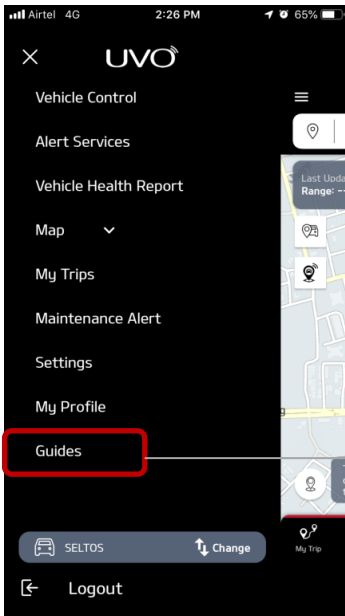


Note: The language set here will be used when assigning the call center agent for services that involve calls.

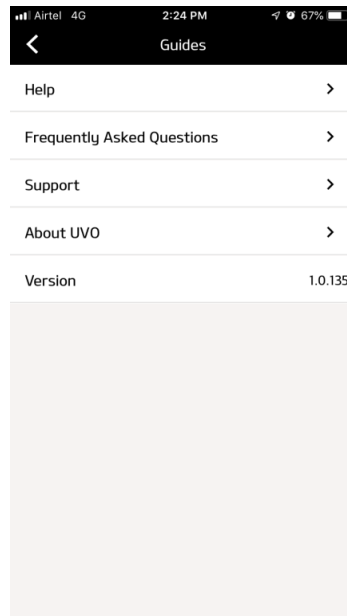


## 4.12 Guides

All the relevant UVO related support / information is available here.



My Home Page menu



Guides details

**Help:** It include key function operating procedure

**FAQs:** Its include all the UVO related relevant questions answers

**Support:** It will connect to the UVO call center (1800 108 5000)

**About UVO:** It will take you to the Kia UVO website

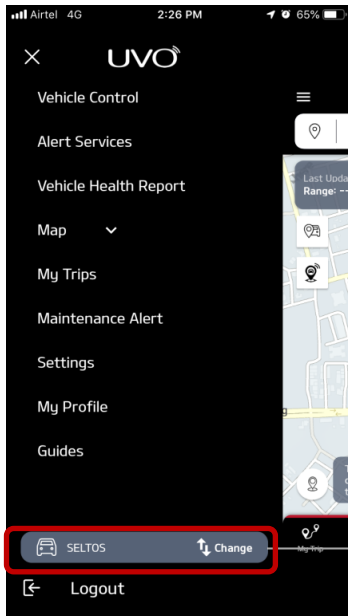
**Version:** Information on the version of the UVO app



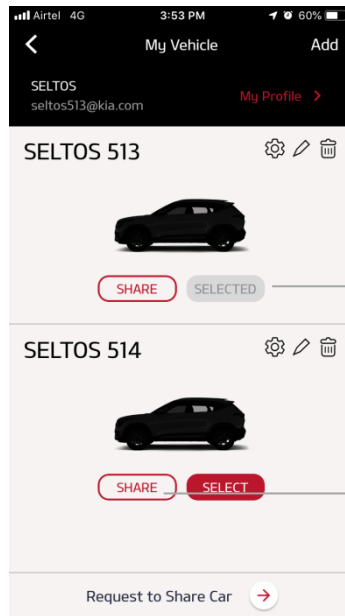
## 4.13 Vehicle Change

Multiple vehicles can be managed by single UVO app

**Function:** Change icon → My Vehicle page



Home page menu



Select car

Add new vehicle

Moves to My Profile

Manage/Edit/Delete car

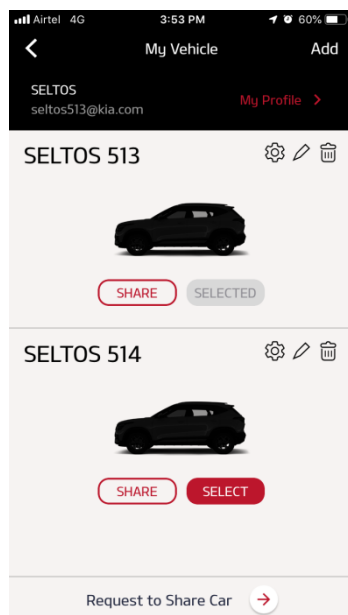
Select: moves to home page for the car

Shares this vehicle with others

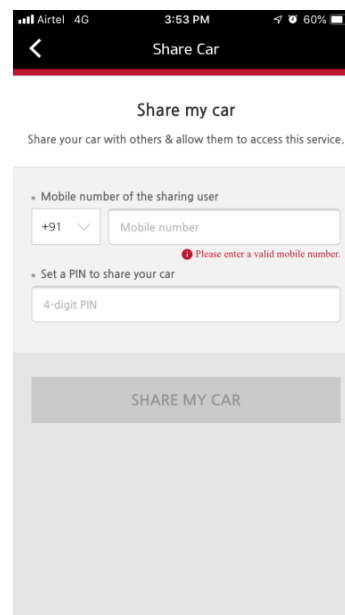
### 4.13.1 Share My Car

Share your car with multiple secondary users. Secondary users get limited defined service

**Defined service-** Remote Control, Send destination route to the car, Live Car tracking, Car location sharing, Trip information / Driving behavior, Valet alert, Idle alert.



Share car



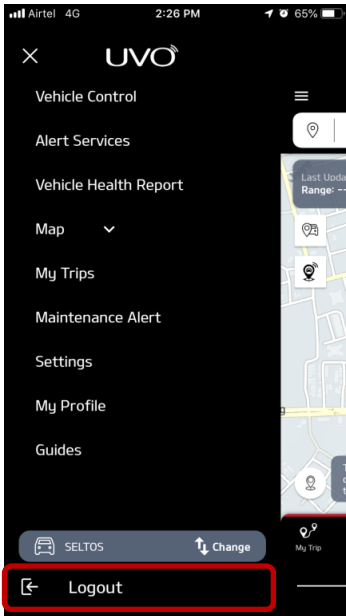
Enter mobile number of the person that you want to share the car with



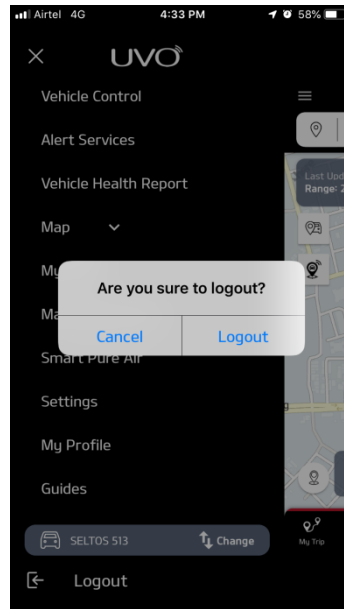


## 4.14 Log out

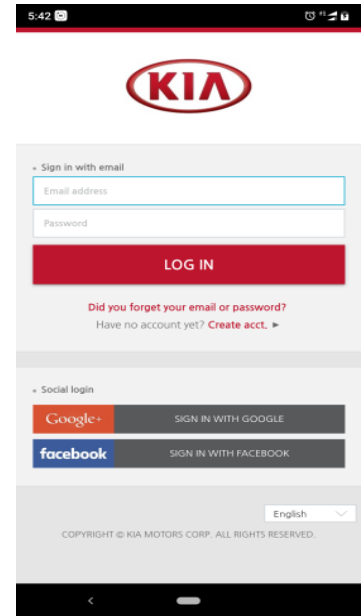
Easily log out form UVO app service



Home page menu



Confirm logout



Log in page



The Power to Surprise

### How to install UVO App

Download the UVO App from App Store / Google Play | Contact your nearest Kia Dealer for UVO Activation | Access UVO website for more information & quick reference guide.



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